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# waste charges and services

effective 1 July 2020

(prices subject to change)

**13 13 35**  
suez.com.au



# welcome to our resource recovery centres

At SUEZ, we make it easy for our customers to put their waste to good use. We find smart and reliable solutions to collect, recover and recycle waste into valuable resources.

Our centres provide recycling, resource recovery, solid waste processing and disposal services to council, commercial and industrial customers, as well as small businesses and households.

For more information please visit [suez.com.au](http://suez.com.au)

## Safety

Safety instructions are for the protection of everybody and must be followed at all times. Whilst on site we ask that you:



Adhere to  
speed limits



Footwear must  
be worn



No smoking  
at any time



Keep children and  
pets inside vehicles



Place your waste  
in marked areas



Take care  
unloading

- Truck drivers must ensure that their vehicles are on level ground before tipping
- In case of rollover, it is recommend that truck drivers have their seatbelts on during the tipping process
- Before leaving the tipping area, the rear doors of vehicles must be closed and hoists lowered
- No tip-over axle trailers are permitted on landfill sites

## Assistance for elderly and physically disabled

- Assistance for elderly or physically disabled customers who need help in unloading their vehicles can be provided if organized prior to arrival

Before your visit, please call Customer Service on **1300 651 116** to arrange for assistance.

## Hand or manual unloading of waste (fenced side of pit)

Deep pits/bins may present a fall hazard. Please read these instructions carefully before using the facility.

**Follow instructions from staff**



**Park 1 metre from fence and unload**



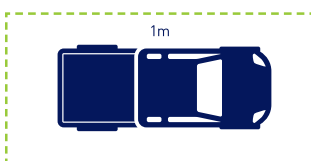
**DO NOT climb or stand on vehicles**



**DO NOT climb or stand on fence**



**Stay within 1 metre of your vehicle**



**Look out for other vehicles**



## Our pricing policy

- Please declare all wastes and recyclable materials upon arrival at the weighbridge
- All vehicles are weighed in and out to calculate the net weight disposed. Weight is rounded to the nearest 20kg  
Prices are set according to the waste type. Most wastes are charged by weight. However, certain items are charged by quantity. Please refer to the pricing table and acceptance criteria for further information
- A minimum charge applies to all chargeable waste loads
- When the minimum charge has been exceeded, a two-tiered tonnage rate applies for chargeable waste. Tonnage rates for the same waste type vary according to load weight
- Higher charges apply to bulky, special and difficult to handle wastes
- The Goods and Services Tax (GST), and if applicable the Section 88 Waste Levy are included in waste charges
- Non-account customers will be required to leave a deposit or pre-authorisation at the weighbridge, based on an estimate tare weight of their vehicle, before disposing waste
- SUEZ reserves the right to alter prices at any time

## Payment arrangements

EFTPOS and credit cards (Visa and Mastercard only) are accepted. Cheques are not accepted.

Customers with minimum transactions of \$500 per month may be eligible to open an account. For further information, Please call 1300 651 116 .

# acceptance criteria

## Free materials

### Cans

Aluminium and steel cans accepted.

### E-waste

E-waste (limited to televisions, computers and computer peripherals) are accepted from residents and small businesses at Auburn, Belrose, Eastern Creek, Lucas Heights, Rockdale, Ryde, Seven Hills, Spring Farm and Wetherill Park. A limit of 15 items per transaction applies.

### Paper and cardboard

Clean newspapers, writing papers, books (hard and soft cover) and cardboard boxes accepted.

### Sump oil

Accepted in household quantities.

### Vehicle batteries

Accepted at all centres.

You can minimise your waste disposal costs by separating those materials that can be disposed free of charge from chargeable wastes.

Please note acceptance conditions apply at some centres.

## Chargeable materials

### Asbestos

Asbestos is accepted at Elizabeth Drive and Lucas Heights. Small quantities of asbestos that can be hand unloaded is also accepted at Wetherill Park 8am - 4pm Monday to Friday. Minimum charges apply. Please contact our Customer Service Centre on 1300 651 116 for acceptance criteria and further information.

### Dry material

Mixed quantities of general waste including household junk, furniture, mixed paper, plastic, glass, metal, timber, office partitioning and other dry material. Loads must not contain asbestos, food, plant matter or liquids. Loads containing garden organics and/or food waste will be charged as putrescible material.

### Excluded wastes

Any material that does not meet our conditions of acceptance will be excluded. This includes radioactive, clinical and biosecurity wastes and goods labelled as dangerous. This information can be taken as an indication of acceptance criteria. However, acceptance conditions may vary due to changes in licence and operating conditions. Please contact Customer Service on 1300 651 116 for the latest information.

### Expanded plastics

Expanded plastics such as styrofoam and polystyrene are accepted at all sites. A minimum charge of \$98.00 applies.

### **Fire extinguishers and gas cylinders**

LPG and fire extinguishers up to 9kg each are accepted, at a charge of \$2.80 per 1kg of total container capacity. A limit of 2 cylinders per day applies. LPG car cylinders are not accepted.

### **Glass bottles and jars**

Glass bottles and jars are accepted and charged as dry waste.

### **Garden organics**

Small tree branches, grass clippings, prunings and weeds are accepted for mulching and composting if pre-sorted from mixed waste and excessive amounts of soil. Tree branches must be less than 1 metre in length and 15 centimetres in diameter.

Loads containing materials such as untreated timber, palm trees, bamboo, bricks, metal or general rubbish will be charged as putrescible material.

### **Tree trunks and large branches**

Stumps and branches under 15 centimetres in diameter and 3 meters in length are accepted at Eastern Creek and Lucas Heights.

Material exceeding these dimensions is accepted for disposal as mixed waste.

### **Mattresses**

Mattresses are charged at \$75.00 each. An ensemble is charged as two mattresses. Limit of one ensemble or two individual mattresses per visit. Please call Customer Service on 1300 651 116 for disposal of larger quantities.

### **Paint (household quantities)**

Charges apply to container size, not the amount of paint in the container. Paint is charged at \$5.50 per litre of container capacity. A minimum charge of \$8.60 applies.

Water or oil based paint only. No thinners, solvents or paint related products. Water based paints and oil based paints must be kept separate. Phone 1300 651 116 for more information. Label all paint containers. Other wastes are not accepted in the paint disposal area.

### **Security waste (eg expired food stock) and special waste (eg asbestos sheeting, SMF, dusty waste and bulky loads)**

For acceptance criteria and further information please phone our Customer Service Centre on 1300 651 116.

### **Separated bricks, concrete (unreinforced only), roof tiles and terracotta pipes**

Sorted loads accepted at Lucas Heights. Maximum size 70 centimetres in any one direction.

### **Wet material (eg mixed waste containing food)**

Mixed quantities of general waste that may include food and garden organics.

### **Whole car tyres**

Up to 5 whole car tyres without the metal rims are accepted per visit, and charged at \$38.00 each. Tyres are not accepted at Eastern Creek or Wetherill Park.

**The NSW EPA provides free drop off centres for old or left over paints and household chemicals.**

**For further information contact the Environment Line on 131 555.**

# our resource recovery centres

## Charges applicable from 1 July 2020

Please refer to the acceptance criteria page or visit [suez.com.au](http://suez.com.au) for more details as conditions may apply at some centres. All disposal charges include 10% GST, and if applicable the Section 88 Waste Levy of \$146.00 per tonne.

Waste Type (Dollars per tonne for loads over or equal to 500kg)	Artarmon \$/tonne	Auburn \$/tonne	Belrose \$/tonne	Rockdale \$/tonne	Ryde \$/tonne	Seven Hills \$/tonne	Wetherill Park \$/tonne
Putrescible material	\$420.00	\$415.00	\$420.00	\$420.00	\$415.00	\$415.00	\$415.00
Dry material	\$415.00	\$390.00	\$415.00	\$415.00	\$390.00	\$390.00	\$390.00
Garden organics	+	+	\$305.00	\$260.00	\$260.00	\$260.00	+
- Tree trunks and large branches	+	+	+	+	+	+	+
Separated bricks, concrete, roof tiles, terracotta pipes	×	+	×	+	×	×	×
Expanded plastics (eg polystyrene) when load has > 25% by volume	\$1,800.00	\$1,800.00	\$1,800.00	\$1,800.00	\$1,800.00	\$1,800.00	\$1,800.00
<b>Dollars per tonne for loads under 500kg</b>							
Putrescible material	\$460.00	\$445.00	\$460.00	\$460.00	\$445.00	\$445.00	\$445.00
Dry material	\$445.00	\$407.00	\$445.00	\$445.00	\$407.00	\$407.00	\$407.00
Garden organics	+	+	\$325.00	\$275.00	\$275.00	\$275.00	+
<b>Minimum charges*</b>							
Putrescible and dry material	\$80.00	\$75.00	\$80.00	\$80.00	\$75.00	\$75.00	\$75.00
Garden organics	+	+	\$68.00	\$63.00	\$58.00	\$58.00	+

+ Wet/dry material charges apply

× Not accepted

\* Wetherill Park minimum charge applies only to the general public

# our resource recovery parks

## Charges applicable from 1 July 2020

Please refer to the acceptance criteria page or visit [suez.com.au](http://suez.com.au) for more details as conditions may apply at some centres. All disposal charges include 10% GST, and if applicable the Section 88 Waste Levy of \$146.00 per tonne.

Waste Type (Dollars per tonne for loads over or equal to 500kg)	Eastern Creek# \$/tonne	Lucas Heights \$/tonne	Spring Farm \$/tonne
Putrescible material	\$415.00	\$390.00	\$415.00
Dry material	\$390.00	\$385.00	\$415.00
Garden organics	\$230.00	\$230.00	\$260.00
- Tree trunks and large branches	\$230.00	\$230.00	+
Separated bricks, concrete, roof tiles, terracotta pipes	+	\$200.00	+
Expanded plastics (eg polystyrene) when load has > 25% by volume	×	\$1,490.00	\$1,800.00
<b>Dollars per tonne for loads under 500kg</b>			
Putrescible material	\$445.00	\$400.00	\$445.00
Dry material	\$407.00	\$395.00	\$445.00
Garden organics	\$270.00	\$270.00	\$275.00
<b>Minimum charges</b>			
Putrescible and dry material	\$75.00	\$66.00	\$75.00
Garden organics	\$53.00	\$53.00	\$60.00

# Following closure of the landfill, putrescible & dry waste services are limited to hand-unloaded small vehicles (<4.5 tonnes gross mass limit) at Eastern Creek.



# where you'll find us and when we're open



## Resource recovery centres

- 1 Artarmon** 12 Lanceley Place, Artarmon  
Sunday 8pm - Monday 5pm  
Monday 8pm - Tuesday 5pm  
Tuesday 8pm - Wednesday 5pm  
Wednesday 8pm - Thursday 5pm  
Thursday 8pm - Friday 5pm  
Friday 8pm - Saturday 5pm  
Sunday 7am - 3pm
- 2 Auburn** Old Hill Link, Homebush Bay  
Open 24 hours a day from 9pm Sunday - 4pm Saturday  
Sunday 7am - 4pm
- 3 Belrose** Crozier Road, Belrose  
Monday to Sunday 6am - 6pm
- 4 Rockdale** 5 Lindsay Street, Rockdale  
Monday to Friday 6am - 5pm  
Saturday 8am - 5pm  
Sunday 8am - 1pm
- 5 Ryde** 145 Wicks Road, North Ryde  
Monday to Friday 7am - 3pm  
Closed Weekends and Public Holidays
- 6 Seven Hills** 29 Powers Road, Seven Hills  
Open 24 hours a day from 10pm Sunday - 6am Saturday  
Saturday & Sunday 9am - 4pm
- 7 Wetherill Park** 20 Davis Road, Wetherill Park  
Open 24 hours a day from 10pm Sunday - 1pm Saturday  
Sunday 6am - 1pm

## Resource recovery parks

- 8 Eastern Creek** Wallgrove Road, Eastern Creek  
Monday to Friday 7am - 4pm  
Saturday & Sunday 8am - 4pm
- 9 Kemps Creek** 1725 Elizabeth Drive, Kemps Creek  
For disposal services at Kemps Creek Resource Recovery Park please contact Customer Service
- 10 Lucas Heights** New Illawarra Road, Lucas Heights  
Monday to Friday 6am - 4pm  
Saturday & Sunday 8am - 4pm
- 11 Spring Farm** 20 Barrow Road, Spring Farm  
Monday to Friday 6am - 4pm  
Saturday 8am - 4pm  
Sunday 8am - 12pm

## Please note

Restricted opening hours may apply on Good Friday and Christmas Day.  
Opening hours may be subject to review.  
Ryde, Wetherill Park and Kemps Creek are closed on all public holidays.